# RESOLVING CHALLENGES

CAPTURE

Conflict within a team can either be a positive catalyst for change or something that is destructive. Spend some time in the group thinking about potential conflicts that might occur, and ways that you might resolve these.

| BEHAVIOUR | CONSIQUENCES | STRATEGY |
| --- | --- | --- |
| Team member always dominating the conversation | Other team members feeling that they don't have a voice and valuable insights are lost | Create agreed ground rules around turn-taking at the beginning of a meeting |